

HOW TO START USING YOOMONEY

A Step-by-Step Guide for Tourists



STEP 1: SIGN UP FOR AN ACCOUNT

1. Follow the [link](#).
2. Select your country code and enter your phone number.
3. You'll receive a call: enter the last 4 digits of the caller's number.
4. If you don't get a call, click "Get a new text message code" and enter the code you receive.
If you still haven't received the message, you can: wait a little longer (up to 2 minutes), contact your mobile operator, or reach out to [YooMoney support](#) for help.
5. Create a password (minimum 8 characters, at least one uppercase letter, one lowercase letter, and one digit).

STEP 2: VERIFY YOUR IDENTITY

ON THE WEBSITE

1. Click "**Complete identification**".
2. Choose "**Identified: online or at the office**", then click "**I want this wallet**".
3. Select your nationality.
4. Confirm your email, select your language, and click "**Continue**".
5. Confirm your personal details and enter your address.

VIA THE APP

1. Download and open the app.
2. Go to **Account Management** by tapping your wallet number.
3. Tap "**Upgrade**", select "**Identified**", and click "**I want these features**".
4. Complete the steps: confirm email, select language, and confirm your personal details.

Once completed, you can top up your wallet at any ATM in Russia.

STEP 3: GET A VIRTUAL MIR CARD

MIR is a Russian national payment system.

On the YooMoney website:

1. Follow [this link](#),
2. Select "**Issue virtual MIR card**".

STEP 4: ADD VIRTUAL CARD TO YOOPAY

Visit <https://promo.yoomoney.ru/pay/en> to link your card.

PAYMENT FOR PURCHASES

After identification, activation of the card, and replenishment of the wallet, you can immediately pay for purchases in Russia in any convenient way:

- Your Android/iOS phone using QR code,
- Contactless payment by phone using YooPay (available in the YooMoney app for Android only).

CASH WITHDRAWAL

You can withdraw cash at any ATM in Russia if you use your YooMoney Pay card via Android.

Withdrawal fee: 3% of the amount (minimum 100 RUB).

Follow the [link](#) to learn more about the YooMoney Card.

GET YOUR CARD AT SHEREMETYEVO AIRPORT

Tourists can apply for the card not only online but also in person at [Sheremetyevo Airport](#). The office is located in **Terminal C**, at the exit from the baggage reclaim area, and is open daily from 10:00 to 23:00. Note that there is no telephone in the office.

To receive the card, you will need your passport and a document confirming your right to stay in the Russian Federation, along with an email address and a phone number (a foreign number is acceptable). You can open your wallet and activate your card directly at the office. The activation and servicing fee ranges from 500 to 1000 RUB, depending on the card design you choose.